7.3. When RGA rectifies or erases Personal Information, in its capacity as Controller, RGA will notify other BCR Members, sub-processors, or other Recipients to whom the Personal Information has been disclosed accordingly so that they can also update their records, unless this proves impossible or involves disproportionate effort. When acting as Controller, RGA shall inform the Data Subject about those Recipients if he or she requests it.

7.4. If a Request is made to RGA as a Controller to cease Processing that individual's Personal Information (where RGA has a legitimate interest to Process such Personal Information) because the rights and freedoms of the individual are prejudiced by virtue of such Processing by RGA, the matter will be referred to RGA's Chief Privacy Officer to assess in accordance with Applicable Data Protection Laws. Where RGA can demonstrate compelling legitimate grounds for the Processing, which override the interests, rights and freedoms of the individual or for the establishment, exercise or defence of a legal claim, the Request will not be regarded as valid.

7.5. If a Request is made to RGA as a Controller to restrict Processing of that individual's Personal Information, the matter will be referred to RGA's Chief Privacy Officer to assess in accordance with Applicable Data Protection Laws.

8. Request for data portability

8.1. If a Request is made to RGA as a Controller to receive the Personal Information that an individual has provided to RGA, in a structured, commonly used and machine-readable format and to transmit directly such information to another Controller (where technically feasible), RGA's Data Protection Team will consider and deal with such Request appropriately in accordance with Applicable Data Protection Laws insofar as the Processing is based on that individual's Consent or on the performance of, or steps taken at the request of the individual prior to entry into, a contract.

9. Questions about this Procedure

9.1. All queries relating to this Procedure are to be addressed to RGA's Chief Privacy Officer at dsr@rgare.com.